

Pro-416 style

Pro416, Pro421

COPY CARTRIDGE RECONDITIONING

DRUM

Pro416DR \$45.-

DRUM BLADE

Pro416DB \$15.-

DRUM RESET FUSE

Pro416DRF \$15.-


DRUM SHUTTER RETRACT BUSHING

Pro416DSRB \$15.-

DRUM SHUTTER RETRACT SPRING

Pro416DSRS \$10.-

FUSER LAMP


Pro416FL \$55.-



TONER CARTRIDGES

(box of 2 cts.)
For Pro416:

Pro416TX (OEM): \$45.-

TONER REFILLS (Coming Soon)

FEED REPAIR KIT

(Nudger, Feed &
Retard Rolls)

(For Tray 1, 2 or 3)
Pro416FRK \$45.-

FEED RETAINING CLIPS

(White Plastic Eclips)
Pro416FRC (Each): \$4.-

OCT EXIT TRAY

Pro416ET \$65.-

FUSER PARTS

FUSER HEAT ROLLER

Pro416FHR (Generic) \$65.-

FUSER PRESSURE ROLLER

Pro416FPR \$50.-

FUSER DRIVE GEAR

Pro416FDG \$15.-

FUSER PICKER FINGER KIT

Pro416FPFK (set of 6): \$40.-

THERMAL FUSE

Pro416THF \$25.-

THERMISTOR

Pro416THR \$30.-

FUSER CLEANING ROLLER

Pro416FCR \$25.-

HEAT ROLL BEARINGS

Pro416HRB (Pair): \$15.-

ADF (Auto Doc Feed) PARTS

ADF FEED ROLL

Pro416AFR \$45.-

ADF NUDGER ROLL

Pro416ANR \$22.-

ADF RETARD PAD

Pro416ARP \$55.-

DADF (Duplexing Auto Doc Feed) PARTS

DADF FEED ROLL

Pro421DAFR \$35.-

DADF NUDGER ROLL

Pro421DANR \$20.-

DADF RETARD ROLL

Pro421DARR \$25.-

Pro-416 style **TECH INFO**

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“Call for Service” Message:

Press ‘Stop’ and ‘8’ buttons simultaneously to read the Status Code.

STATUS CODES:

CA1: Laser Unit (ROS) motor problem

CA2: Laser Unit (ROS) Communication error.

C01: Main Drive problem (check for mechanical binding in gear train).

C04: Tray 3 Feed Motor problem.

C13,C14,C15: Feed problems (C13=Tray 1, C14=Tray 2, C15=Tray 3)

C21: Exposure carriage Scan problem.

C25: Scanner problem.

C26: Exposure Lamp problem (not lighting or not being seen).

C38: Print Cartridge Error.

C41,C43,C44,C45,C46 : Fuser problems (must be reset from diagnostics).

C56: Communication Error (between Main PWB, Tray 2 and Duplex PWB).

C71,C73,C74,C81,C82,C83: DADF (Duplexing Auto Doc Feeder) problem.

C91: SRAM Corruption.

C95: LVPS (Low Voltage Power Supply) Cooling Fan problem.

C96: Ozone Fan failure.

C97: Vacuum Transport Fan failure.

C98: Clock IC problem.

C99: Tray 2 / Duplex PWB microcomputer failure.

E codes: (E01 through E43): Paper Jams.

E71,E72,E73,E74: Document Jam.

F11,F12,F13,F14: Scanner Communications errors.

F21,F22: Printer PWB (PCON) communication failure.

F31: Modem PWB failure.

F41: Offset Catch Tray (OCT) failure.

Entering “Service Mode” (2 ways to do it): There are several different Modes available... see our Website for more information or call us for a fax.

Resetting Fuser Codes: Hold down the ‘0’ and ‘8’ keys and turn the machine on. Once “Please Wait” shows up, let go of the keys and then select the number ‘400’ and press ‘Enter’, then change the value shown to ‘0’ and press ‘Enter’. Turn the machine off and on and it will try to warm up again.

Resetting the Drum Count: Designed to be done by replacing the cartridge; there is a fuse soldered to the Erase Lamp Board inside the copy cartridge. If the cartridge is replaced during the “Drum Warning” phase, the count may not reset even though the fuse gets blown... in this case your choices are to install a new fuse, or reset all counters as follows (**this also resets the total copy count unfortunately**, so you would only use this as a last resort): Hold down ‘0’, ‘1’, and ‘3’ while turning on the power.